



June 22, 2017

For immediate release:

Update on Mountain View Seniors' Housing (MVSH) Chinook Winds Lodge Emergency Evacuation

The MVSH Chinook Winds Lodge in Carstairs has been part of a Sprinkler Installation project for the past several months. This is a Risk Management Project under the Project Management of the Province of Alberta.

Late in the evening of Monday, June 19, 2017 a plumbing incident involving the contractor on site took place resulting in extensive flooding of the Chinook Winds Lodge basement and the emergency evacuation of the site due to the power, water, and phone and nurse call systems having been severely damaged and service disrupted. All residents were safely evacuated and safely relocated by early Tuesday morning. At least 35 of the 42 residents were relocated to homes with family and friends. All other residents were accommodated by MVSH

Facilities management and key site staff have been onsite and in extensive contact with the Province, contractors, insurance adjusters and remediation and restoration efforts have already commenced. Initial assessments indicate that the estimated time frame for return to regular operations and the safe and full return of the residents to the Chinook Winds site is estimated to be September 1, 2017.

MVSH takes the housing, care, safety and service to our residents very seriously and this situation is unfortunate. We will have a Family and Resident meeting Friday June 23, 2017 at 11 AM at Chinook Winds Lodge Dining Room to update and provide answers to questions. We will provide a handout of our frequently asked questions for your review and we will be available for supports to each of our residents as they determine the best plan for accommodations during this temporary disruption to Chinook Winds Lodge, Carstairs.

The site and resident's rooms are secured and staff members and security will be on site 24 hours, seven days a week during this temporary period of repair. The building will have temporary water and power by the end of this week, however, these temporary measures are not enough to safely and securely provide services and accommodation to our seniors. Please contact us at any time should you have any questions or require additional information or clarification.

We would like to thank all involved for their prompt response on the night of the evacuation and for cooperation.

Mountain View Seniors' Housing

Mountain View Seniors' Housing is a non-profit organization committed to enhancing the lives of seniors in our community. We operate seniors' lodges, seniors' life leases, seniors' self-contained apartments and subsidized community housing, striving to provide the highest level of service and support in friendly, home-like environments.

For more information, media may contact:

Sam Smalldon, MBA, CPA, CMA
Chief Administrative Officer
Mountain View Seniors' Housing
Phone: 403-556-2957 ext. 704
Cell: 403-586-2702
Email: sam.smalldon@mvsh.ca